



IMPROVE YOUR MAILBOX EXPERIENCE

Do you ever wonder if you are receiving all of your mail?

Now there is a way to receive advance notice of your expected mail pieces thanks to a new tracking tool provided by the US Postal Service (USPS) called "Informed Delivery."

The online setup is easy but does take a little time to complete, especially if you are required to do an in-person verification of your identity at the local Castle Rock Post Office. Once you are setup, you will begin receiving a *daily notification email* each morning with a scanned image of all letter-sized mail that is expected to be delivered to your mailbox later in the day.

When your mail arrives in your mailbox, you can verify that you received all of the pieces referenced in your daily notification email. If you notice a missing piece of mail, you can notify USPS directly from the notification email.

To learn more about this tracking tool, [read the USPS FAQs](#) about the program, and [follow this step-by-step guide](#) on how to signup.

NEIGHBORHOOD SURVEY RESULTS

WHAT DID WE LEARN?



In May, an informal, anonymous neighborhood survey was sent out to all residents as an opportunity to openly and honestly communicate about issues and concerns concerning Painters Ridge (PR). The survey was open for over 2 months and received a total of 20 responses.

What did this short survey tell us? Our community doesn't collectively meet very often, so the survey helped to fill in the gaps and identify shared concerns among residents. Resident feedback also helps align neighborhood priorities for the PR HOA Board to consider for review or action, ultimately, bringing a positive benefit the community.

Are we a warm and friendly community? Generally, residents feel included and part of the the neighborhood. Most respondents identified the neighborhood as friendly, welcoming, or neighborly. Some would like to see more consistent, positive interactions throughout the neighborhood.

Do we like to socialize together? Yes, sometimes. Although most respondents feel comfortable in Painters Ridge, the majority of the respondents do not participate in the weekly happy hours due to the inconvenience of the time and place, or happy hours just simply aren't their preferred activity. There were several

SHOULD PAINTERS RIDGE HOA MERGE WITH THE MASTER HOA?

Current and past PR HOA Boards recommend to keep Painters Ridge separate for now. The benefit in this decision will keep the needs of PR residents prioritized within our HOA versus trying to incorporate our issues into a larger pool of concerns with the Master HOA. When CVR development slows down, the PR HOA Board will review the matter again and make a recommendation to residents at that time. Until then, Painters Ridge residents must still comply with the rules of both Associations.

RESIDENT RESOURCES

PR HOA Website:

HOA Governance, Social & Community Resources
<http://paintersridge.org>

Questions, Concerns, or

Comments: PR HOA Board at
painters_ridge_hoa@centurylink.net

PR HOA Dues:

Email Action Management at:
cindy@actionmanagementco.com

PR HOA Board Members:

<http://paintersridge.org/current-board-members/>

Crystal Valley HOA Website:

www3.senearthco.com/homepage.cfm

Nextdoor Neighbor:

A free, social network connecting surrounding neighborhoods
 Sign up at: <https://nextdoor.com/find-neighborhood>

suggestions for *new* social activities, such as a summer party, holiday event, a block party or progressive dinner. If you'd like to help organize a social event, please contact the [PR HOA Board](#).

What are the primary concerns for the neighborhood? Out of 15 areas of concern, the top 5 were:

- 1) *Community Expansion* - Keep informed about new developments by attending the PR and CVR Board Meetings, or read the updates on the association websites.
- 2) *Snow Plowing* - The roads and sidewalks within Painters Ridge are owned by the Town. Due to liability issues with potential damage to persons and property, the HOA has chosen not to supplement the current plowing provided by the Town at this time. Refer to the new [Snow Plowing](#) policy for more details.
- 3) *Vendor Solicitation* - This topic will be considered by the PR HOA Board for neighborhood-wide enforcement. Individual residents should review the Town's resource page on [door-to-door solicitations](#).
- 4) *Speeding* - The neighborhood speed limit is 25 MPH. If you see speeding occur, take the opportunity to remind neighbors and visitors of our expectations for safe driving or provide notice to the [PR HOA Board](#).
- 5) *Mail Delivery & On-street Parking* - Page 1 of this newsletter covers a new solution for monitoring your mail that currently is being used by PR residents. On-street parking of cars and campers is currently under review by the PR HOA Board with an emphasis on improving traffic flow, removing obstructions (to trash pickup, snow removal, mail delivery, or emergency vehicles), increasing safety to drivers and residents, and enhancing the appearance of the neighborhood.

What is the preferred communication method for information about Painters Ridge? The overwhelming preferences is email, which is also the HOA's preferred method of communication, followed by the quarterly HOA Newsletter and then the HOA website. Regular mail is not favored by most residents. The HOA typically only uses regular mail for the annual meeting correspondence in April; the frequent use of email more helps to keep operational costs down for printing and mailing.



Remember to keep your email up-to-date by sending changes to the [PR HOA Board](#).

Thanks to all who participated in the survey. Continue to submit your questions or concerns regarding our community to help keep our community safe, happy, and thriving!